



## PRICE LIST FOR REMOTE WORKS

1.1. This price list determines the costs of remote works (hereinafter — Service), which have been specified within the framework of Telia Latvija data centre server placement and server rack rent service.

1.2. The price list comes into force on **June 10, 2022**. The provisions of the Price List may be changed in accordance with the terms of the Contract.

The payment for remote management works shall be calculated per hour. The minimum unit for calculation shall be - 1 (one) hour.

1.3. Costs of service:

Parameters	Unit	Price per hour, EUR	
		Within the business hours of Telia Latvia*	Beyond the business hours of Telia Latvia provided on this price list*
Remote management works	1 hour	75.00 EUR/hour	112.50 EUR/hour

1.4. All costs are specified without VAT.

1.5. Description of the Service:

Qualified Telia specialists will perform work with the customer's equipment in 24/7 mode according to the customer's instructions, if the application with a detailed job description is received at least 2 hours before the start of work. You can ask us:

- install, replace and configure equipment components;
- pin the cables and check the connection indicators;
- visually inspect the equipment to help solve problems remotely;
- replace, uninstall, take inventory and mark equipment;
- move equipment within the customer's rented cabinets;
- to perform the dismantling of the equipment instead of the customer in the event of contract termination.

\*- Business hours of Telia Latvija – on business days in the time period from 8:30 a.m. to 5:00 p.m. (except for national holidays determined in the Republic of Latvia and other celebrated days as specifically determined in the Republic of Latvia).