

## IP TELEPHONY

**Service Provider:**

SIA "TELIA LATVIJA"  
8a Lielvārdes Street, Riga LV-1006, Latvia

**Customer Support**

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+371 67082222  
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### Contract summary (25.03.2022.)

This contract summary provides the main elements of this service offer in accordance with the requirements of the EU law. It helps to compare the service offers. Full details of the service are provided in other documents.

**The service and the equipment**

- Fixed voice solution using IP network.
- The required end equipment to start using the service depends on the technical solution of the specific service and the customer's wishes.

**Price**

- A fixed service installation price and a fixed monthly subscription price shall be applied to the service.
- Charges for calls shall consist of the connection charge and the call charge.
- Specific fees shall be determined on a case-by-case basis by agreeing with the customer.

**Term, extension and termination of the contract**

- Contract of unlimited period is usually concluded with the minimum contract term, which shall be determined by agreeing with the customer. At the end of the minimum period, the contract may be terminated by giving notice one month before termination in accordance with the procedure laid down in the Contract.

**Options provided for people with disabilities**

- None.